



**Careers: Hospitality & Tourism**  
*Supplement for CEV Video #720*

# **Careers: Hospitality & Tourism**

## ***Supplement for CEV Video #720***

### **Goal:**

The student uses is exposed to various career opportunities in the hospitality and tourism industry.

### **Objectives:**

1. to identify the importance of customer service and organizational skills
2. to appreciate the importance of interacting with people
3. to identify career options in food service, lodging and recreation and travel related services

# Careers: Hospitality & Tourism Video Quiz

## Multiple Choice

- \_\_\_1. To be certified by the American Culinary Federation, you must
- a. pass 90 hrs. of food & nutrition, management and sanitation
  - b. supervise a minimum of seven people for three or four years
  - c. complete an eight-hour exit exam
  - d. both a and b
- \_\_\_2. The restaurant industry is expected to
- a. stabilize
  - b. decline
  - c. grow
  - d. disappear
- \_\_\_3. The person responsible for establishing hotel standards and rates is the
- a. District Manager
  - b. General Manger
  - c. Assistant Manager
  - d. Front Desk Manager
- \_\_\_4. A Director of Sales
- a. promotes the hotel,
  - b. oversees several departments,
  - c. assists during check-in and check-out, or
  - d. supervises the bell staff.
- \_\_\_5. A Front Office Manager is responsible for
- a. concierge service
  - b. reservations
  - c. valet parking
  - d. all of the above

- \_\_\_6. To become a travel agent, you must complete
- a. college
  - b. classes in computers, geography and math
  - c. a program from a recognized travel academy
  - d. none of the above
- \_\_\_7. An event planner must enjoy working with
- a. families
  - b. wedding parties
  - c. nice people
  - d. all kinds of people
- \_\_\_8. Typically, professors at four-year universities must
- a. conduct research
  - b. teach six to eight classes a semester
  - c. train faculty members
  - . work from nine to five
- \_\_\_9. In every career, salaries will vary according to
- a. education
  - b. experience
  - c. geographic location
  - d. all of the above
- \_\_\_10. To succeed in a Hospitality and Tourism career, you must
- a. enjoy working with people
  - b. have a degree in a related field
  - c. be willing to relocate
  - d. be willing to sacrifice your personal life

# Careers: Hospitality & Tourism

## *Answer Key for CEV Video #720*

### Multiple Choice

- d** 1. To be certified by the American Culinary Federation, you must
- a. pass 90 hrs. of food & nutrition, management and sanitation
  - b. supervise a minimum of seven people for three or four years
  - c. complete an eight-hour exit exam
  - d. both a and b**
- c** 2. The restaurant industry is expected to
- a. stabilize
  - b. decline
  - c. grow**
  - d. disappear
- b** 3. The person responsible for establishing hotel standards and rates is the
- a. District Manager
  - b. General Manger**
  - c. Assistant Manager
  - d. Front Desk Manager
- a** 4. A Director of Sales
- a. promotes the hotel**
  - b. oversees several departments
  - c. assists during check-in and check-out
  - d. supervises the bell staff
- d** 5. A Front Office Manager is responsible for
- a. concierge service
  - b. reservations
  - c. valet parking
  - d. all of the above**

- d** 6. To become a travel agent, you must complete

  - a. college
  - b. classes in computers, geography and math
  - c. a program from a recognized travel academy
  - d. none of the above**
  
- d** 7. An event planner must enjoy working with

  - a. families
  - b. wedding parties
  - c. nice people
  - d. all kinds of people**
  
- a** 8. Typically, professors at four-year universities must

  - a. conduct research**
  - b. teach six to eight classes a semester
  - c. train faculty members
  - d. work from nine to five
  
- d** 9. In every career, salaries will vary according to

  - a. education
  - b. experience
  - c. geographic location
  - d. all of the above**
  
- a** 10. To succeed in a hospitality and tourism career, you must

  - a. enjoy working with people**
  - b. have a degree in a related field
  - c. be willing to relocate
  - d. be willing to sacrifice your personal life